

Privacy Notice

In accordance with General Data Protection Regulation (GDPR)
May 2018.



When you supply your personal details to this clinic they are stored and processed in accordance with GDPR for 3 reasons:

1. Your requesting treatment and our agreement to provide that care constitutes a contract.
(Article 6 of the GDPR; lawful bases (b) Contract.)
2. We therefore need to collect personal information about you and your health in order to provide you with the best possible treatment. You can, of course, refuse to provide the information, but if you were to do that we would not be able to provide treatment. Without complete and accurate information we couldn't do our job effectively and safely.
(Article 6 of the GDPR; lawful bases (f) Legitimate interests.)
3. It is important that we can contact you in order to confirm your appointments, notify you of any changes to your appointments, or to update you or provide information on matters related to your medical care.
(Article 6 of the GDPR; lawful bases (f) Legitimate interests.)

We have a legal obligation under the General Chiropractic Council (GCC) to retain your records for 8 years after your most recent appointment. This requirement of the GCC overrides the GDPR right to erasure.

The following people/agencies will have access to your data, or may be provided with some of your data, and work in accordance with the GDPR rules and regulations:

- Your practitioner(s) in order that they can provide you with treatment.
- Our reception staff, because they organise our practitioners' diaries, and coordinate appointments and reminders.
- Your GP, other medical professional, or X-ray or MRI clinic staff if you have been referred to one of these - this will be done in discussion with you and with your consent. They will only receive the key information required for these purposes.
- Administrative staff at Cliniko, the appointment management system we use; they are fully GDPR compliant & only have access to very basic information.
- Official staff of the Government Covid-19 Test & Trace Scheme.

We will never share your data without your consent with anyone who does not need access. We do not currently send out any marketing material, and would never share your data with any third parties for this purpose.

We regularly review and, where necessary, update our privacy information. If we plan to use personal data for a new purpose, we will update our privacy information and communicate the changes to individuals before starting any new processing.

You have the right to see what personal data of yours we hold, and you can also ask us to correct any factual errors. Provided the legal minimum period has elapsed (8 years), you can also ask us to erase your records.

You have the right to raise any concerns, or to complain about the handling of your data. To do this please contact the Data Controller: Nina Gurling, Unit 7 The Mall, Market Street, Clay Cross, Chesterfield S45 9JE. tbhc7@outlook.com 01246 860 317